UI Bulletin #174

Subject:	Rear Camera Inoperative - Camera kit 5N5
Models Years Affected:	2021
Models Affected:	Chevrolet Silverado/GMC Sierra pick up models with Options - Box Delete (ZW9), Rear Camera kit (5N5) and Audio System (IOR)
Origination Date:	November 19, 2020
Revision Date:	N/A

ADVISORY:

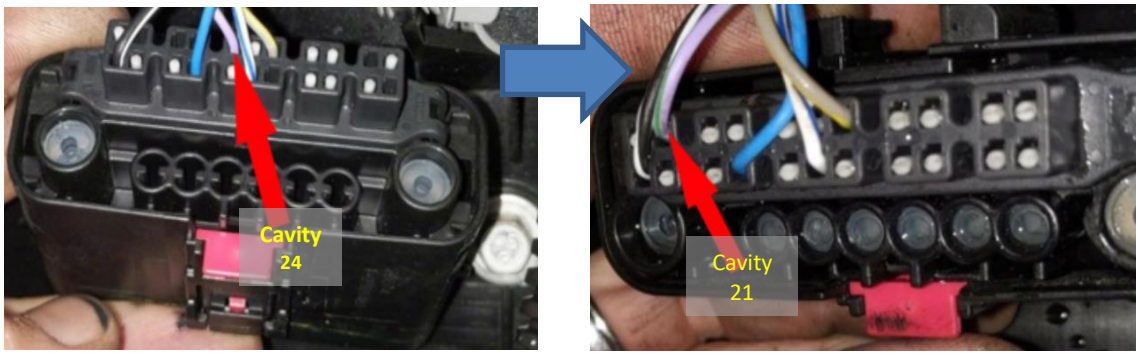
Condition/Concern:

The cause of the rear camera inoperative condition may be that a change was implemented to the chassis harness from 2020 to 2021 trucks, there was an issue with camera flicker and circuit 1739 was moved from pin 24 to pin 21.

The camera extension harness P/N 84852714 in the 5N5 Rearview Camera kit was not updated to correspond to the change in the chassis harness. This mis-match leaves the camera inoperative when installed by the dealer or upfitter and as such stalls the delivery to the end customer

Repair/Recommendation:

To eliminate the "service" message and enable the center screen display from the rear camera, circuit 1739 (violet/green wire) must be relocated in the X926 connector of the extension harness for cavity 24 to cavity 21 as shown below. A link to a video that shows how to service the connector is provided below as well



Video Link:
How to remove wires/terminals in the X926 Connector - extension harness

Additional Information:

GM Dealers, please refer to Service Bulletin #20-NA-220 for warranty claim information

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